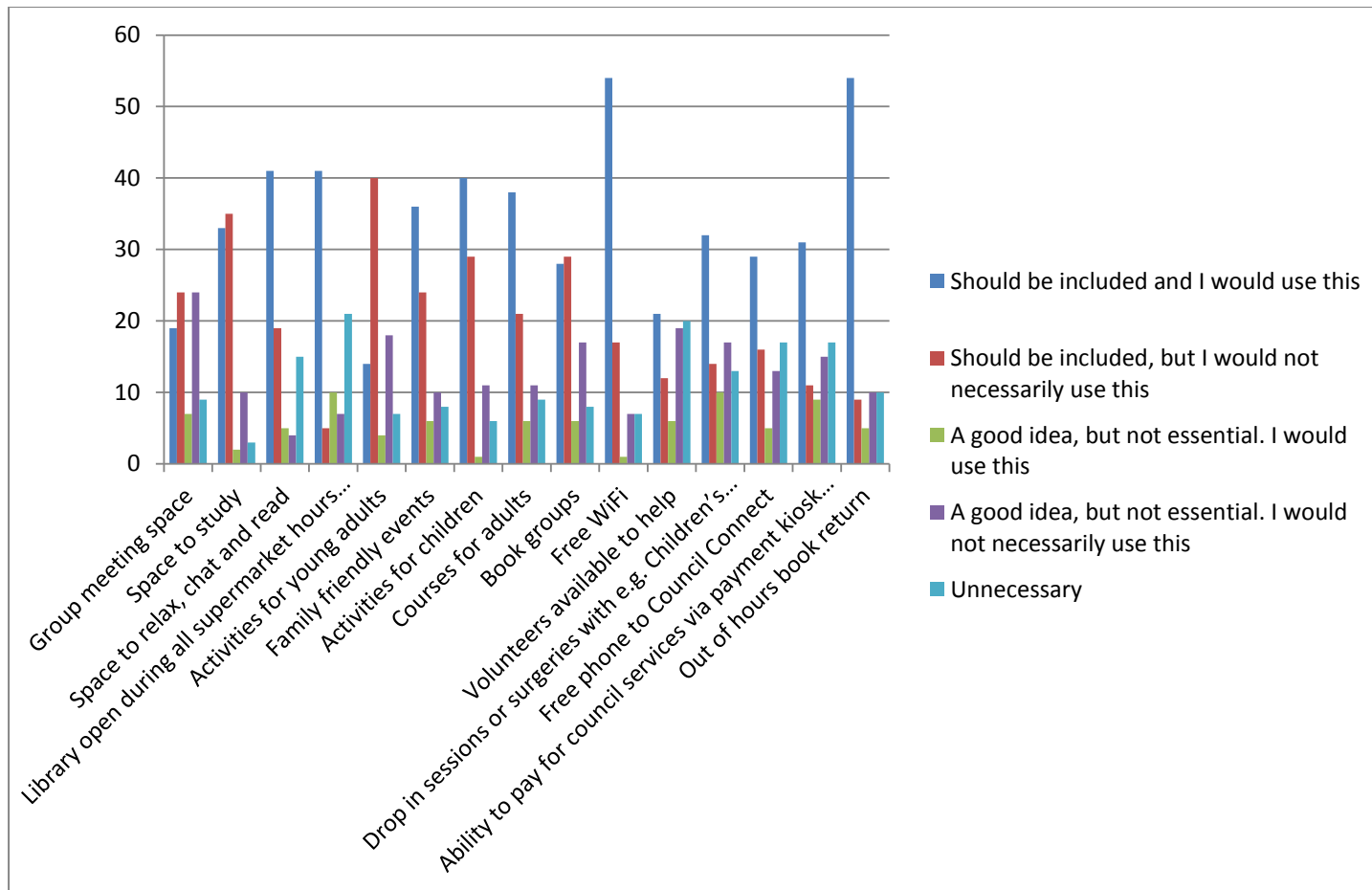


**1. What other facilities do you think we should consider? (Please tick the most appropriate box for each facility)**

	<b>Should be included and I would use this</b>	<b>Should be included, but I would not necessarily use this</b>	<b>A good idea, but not essential. I would use this</b>	<b>A good idea, but not essential. I would not necessarily use this</b>	<b>Unnecessary</b>
Group meeting space	19	24	7	24	9
Space to study	33	35	2	10	3
Space to relax, chat and read	41	19	5	4	15
Library open during all supermarket hours (potentially self-service/unstaffed)	41	5	10	7	21
Activities for young adults	14	40	4	18	7
Family friendly events	36	24	6	10	8
Activities for children	40	29	1	11	6
Courses for adults	38	21	6	11	9
Book groups	28	29	6	17	8
Free WiFi	54	17	1	7	7
Volunteers available to help	21	12	6	19	20
Drop in sessions or surgeries with e.g. Children's centre staff; police, Councillors, health advisors, etc.	32	14	10	17	13
Free phone to Council Connect	29	16	5	13	17
Ability to pay for council services via payment kiosk e.g. garden waste sacks	31	11	9	15	17
Out of hours book return	54	9	5	10	10



### **Results summary**

- 102 responses in total (47 online & 55 paper submissions)
- 77 people added extra comments
- 7 people said they'd be interested in volunteering

### **Positive comments**

- Co-locating is good as has worked well in Paulton
- Good use of public funding
- Longer opening hours good
- Connection to council services creates a feeling of community connection to the local council
- Keep the current staff because they're really helpful
- Get a free phone to Council Connect in all libraries

### **Other ideas**

- It should be colourful, comfortable and full with a good mix of books. It would be good if the new library had a strong drama and plays section - I think this would be reflective of who lives in the area. Perhaps you could have posters of what radstock used to look like, make the space speak and somewhere that's generally interesting.
- Café / refreshments available
- Free parking
- Separate access to the library
- Out of hours collection of reserved books
- Separate child friendly space
- Quiet areas for customers with sensory difficulties
- A turnover of new books maybe a swap around from other libraries - the same books get stale
- Stay where you are and open on Wednesdays
- Homework help for children
- Children's courses
- Why not extend existing library as part of Radstock redevelopment?

- More of an activity centre than a place for books and reading.
- Why not move to Nat-west Bank or Victoria Hall instead?

### **General concerns / negative comments**

- A supermarket is not a suitable location for a library / Radco is too busy
- Noise / ambiance – current library is peaceful and tranquil
- People seem to have the impression that use of volunteers means no paid staff
- Theft / security. Stock ending up in the fridges
- Space is too small – downsizing from current space
- Parking at Radco – access to car park is already poor – concerns library move will put extra pressure on car park
- Feel forced to purchase Radco products / Going to the library is currently free - too many shopping opportunities at Radco – harder to say no to buying sweets and comics for kids
- Money wasted on staff uniforms
- Does increase of self-serve mean we're moving towards the eventual close of a manned library?
- Will children feel / be safe?
- No natural light
- Accessibility – not just level parking / access but also suitability of space for those with sensory difficulties. New site less accessible for disabled people.
- Where will the Children's Services go?
- Co-op stands to gain commercially from the move.
- Parents will leave their kids alone while they go shopping.
- This move is only to save the Council money

<b>Any other ideas or comments (please outline below)</b>		
<b>Positive about the move</b>	<b>Negative about the move</b>	<b>Impartial comments</b>
<p>I think this is a great idea and a good use of public funding. Co-locating services is the future and has worked well in Paulton which is also a Radstock Co-operative Building.</p>	<p>Presumably the petition counts for nothing, else this survey would not be here.  A Group Meeting place surely goes against the 'Silence' code of a library?  Ditto, relax CHAT and read  Are there going to be paid staff AT ANY TIME?  What about potential THEFT of books etc.?    I still see NO NEED to abandon a purpose built library and can see no benefit to locate in the centre of a commercial premise.</p>	<p>Where in the store will it be? is separate access possible as i would like it to feel separate from the supermarket so its less public if you want to read. also i don't like the idea of feeling forced to buy Radco products i;e advertising in the library space</p>
<p>I'm thinking with the proposed Children's Centre Hub, in Radstock, that maybe Children's Centre staff at library might be unnecessary but I like the idea of the other ideas.</p>	<p>I think this is unnecessary and un-justified. Working in retail before this is one of the places that thieves are most lightly to operate don't you think dvd's will go walkies? Also in supermarkets there is issues like fresh pizzas ending up in the freezer department and vice versa i dont wish to find books, cd's and dvd's in amongst the milk!</p>	<p>Staff, I would like to see staff at the library, not volunteers.</p>

<p>I think the move to Radco is an excellent idea, mainly because of the potential it affords for longer opening hours. At present I never use Radstock library because the opening hours are so limited and I feel that the space is wasted. I do not think that offering public space for meetings or drop-ins is necessary as there is ample space for this in Radstock provided by Victoria Hall and the Children's Centre. I think the connection to Council Services is a great idea as it creates a feeling of community connection to the local council which is lacking in Radstock but amply provided in MSN. I like the idea of creating a Hub in Radstock and think that Radco seems the ideal location for this, being the dominant business in Radstock and given its history in the town. Unfortunately my life at present does not afford me the time capacity to volunteer but perhaps in the future I would like to help out.</p>	<p>What statistical evidence is there that supermarket shoppers will use a library when doing their food shopping? Seem to remember mobile library stopping at Tesco's and Morrison's. Why should library move at all? Hardly any saving. Seem to remember trouble with volunteers at Paulton. Definitely a dumbing down of the service.</p>	<p>I think the consequence of moving the library might be pressure on parking in Radco car park. Could it be enlarged?</p>
<p>Longer opening hours would be the biggest improvement. I do not believe that volunteers should man the library. There are many other</p>	<p>There is an Unnecessary column but I am unable to check anything in that column</p>	<p>Out of hours collection of reserved books if opening hours not extended.</p>

ways of saving money other than cutting local jobs.		
<p>While I think integration into Radco is a good idea, the access to and from the car park is poor. If people become frustrated with waiting to get out of the car park, they'll avoid the facility. There are countless near misses already where people take a chance to get out of the car park, taking a gap in traffic that isn't there, and this will increase with increased use of the site. Serious consideration to management of access and egress should be given. I presume a planning application for change of use would be required, so I trust that the planning process would review this issue.</p>	<p>I would like to point out that this consultation is not for the re-location of Radstock Library. This, it seems, has already been decided. This consultation should be titled "Services and Facilities in the new Radstock library" to avoid confusion. I would not wish to spend time in a library that is located within a supermarket. I would be interested to know how the Council proposes to ensure the noise of the supermarket does not affect the usual quiet of the library. I also have questions about how much space will be allocated to the library and whether it would be a down-sizing from the library that already exists. I would also be interested to know what has caused the move of the library as this is unclear.</p>	<p>I bring my young children to the library and it is good to have a slightly separate space where they can be a little noisier without feeling that we are disturbing anyone else. It is good for that to be a comfortable and child friendly space where adults can read to children as well as simply borrow books.</p>
<p>I think it's important that the library isn't full on noise from the shop. It should be colourful, comfortable and full with a good mix of books... Not just children's and classics. It would be good if the new library had a strong drama and plays section - I think this would be reflective of who lives in the area. Perhaps you could have posters of what Radstock used to look like,</p>	<p>The library should remain in its own dedicated building run by knowledgeable staff. It should be about books.</p>	<p>When I asked my son about this, his comment was that it should be quiet without lots of people looking on. He has always used the library a lot because it was quiet and had helpful staff, it was non-threatening and he felt safe. He was not sure this would be the case in Radco. My son is 14 now.</p>

<p>make the space speak and somewhere that's generally interesting.</p>		
<p>Paper return: I am in agreement that the library should move to the supermarket for the cost savings to the Council and this will give access for children to come to the library daily.</p>	<p>Why has there been no consultation about this move? It seems that the sole reason for moving is to increase use of self-service and possibly the eventual closure of a manned library service in Radstock. It is clear the Council do not value their knowledgeable library staff whose services I pay for with my Council tax. I also understand my Council tax is being used to equip library staff with a uniform for which I can see no necessity.</p>	<p>It will be important that the space provides access for all. Whilst level threshold is outlined above, the space should be designed to enable all users. Our young person enjoys going to the library, however this is only enabled through good design. Thought needs to be given to the movement network and safety from disabled parking to library not only as relates to level threshold, but also sensory difficulties and people whose disability is compounded by busy noisy environments. Within the library space, there should be quiet areas apart from the hustle and bustle of other areas and the noises and sounds from the supermarket. It would be good to be able to give input into the design and would welcome the opportunity to be involved in this.</p>



<p>Please tell Cllr Dave Dixon to stop saying Radstock Labour Party opposes moving the library {B&amp;NES cabinet meeting 11 June). This is not true.</p>	<p>If it ain't broke, don't fix it. The ambience in the existing library is perfect (relaxed and quiet).this won't be the case in Radco. none of the above ideas are necessary. This proposal is all about making money for the developers. Us (the readers) are happy the way things are thank you !</p>	<p>Free parking</p>
<p>Paper return: I agreed to 'maybe' move the library. But as long as the remaining staff are kept on as they are kind and helpful and 100% good at the jobs they do. The new hours would be helpful. Weekdays - Saturday 8 till 8 Sunday 10 - 4 is what some people need but before any plans are made bare please in mind the size etc. and the noise etc. from the Radco store. If those are met then ok I'm in favour. You will never find more helpful staff.</p> <p>I do not wish to volunteer but would like to be kept informed</p>	<p>Overall I am against the relocation of Radstock library to RADCO store.</p>	<p>ensure the range of books are updated/rotated regularly and ideally some means to back order a book you don't necessarily keep in stock but can be obtained on order.</p>
<p>Paper return: Please keep the friendly staff that you have nothing is ever too much trouble - another thing that may be useful is somewhere to get a drink for the people that I have seen here who meet up to chat, apart</p>	<p>I feel the library moving is a really bad move, it's a beautiful library where it is, great space great natural light children's area fantastic. I don't feel the Radco can offer this.</p>	<p>I think that staff should be present at all times rather than self service.</p>

<p>from being the only time that they see someone it may encourage them to relax and use other services offered.</p>		
	<p>This is an absolutely bad idea. I am a volunteer for the Library, but you can rest assured that I will not be using the Library in Radco. Strange isn't it, that when the government wanted to get rid of the Post Office in Radstock, it was put in Radco too. Post Office services has reduced ever since. Libraries next!! I suggest you work for a day in the library and see how an unstaffed library works. And what about security - or doesn't that matter?? How do you think the library books will be got into the library?? Out through a small passage at the side as the Postman has to take the mail???</p> <p>Radstock library was purpose built as a library for Radstock and now to raise money you are going to destroy the service we have in Radstock. The case in Paulton was completely different and works well now they have a decent café. Will this be the case in Radco, I sincerely doubt it. You should be ashamed.</p>	<p>Paper return: A turnover of new books maybe a swap around from other libraries - the same books get stale.</p>
	<p>Paper return: I do not think a supermarket is the right place for a library; it is not conducive to study or education and supports the consumer society. Education should be separated from consumerism, a quiet and peaceful</p>	<p>Facilities for light refreshment I.E. tea/coffee.</p>

	environment is essential for learning.	
	<p>Paper return: Current one. There is no need to move the library, why not extend as part of Radstock redevelopment. No consultation has really taken place. It seems to be a foregone conclusion that the library is going into Radco - This will make it less accessible to disabled people.</p>	<p>Paper return: Children homework help Children courses</p>
	<p>Very disappointed in the move to Radco. Angry at the waste of a perfectly good and efficient library and staff and building. The library will be more of an activity centre than a centre for books and reading.</p>	<p>Paper response:  Quiet as possible need space to think</p>
	<p>Paper return: The move of the library is a horrible idea, depriving Radstock (and nearby areas) of one of its best assets: a self-contained place which should be the sign of ambition and respect for the area. The demotion of the library to an obscure subsidiary of Radco is a disgrace, and the Councillors responsible should be ashamed.</p>	<p>Paper response:  Above section in the "Drop in sessions or surgeries with e.g. Children's centre staff; police, Councillors, health advisors, etc." - "Councillors" has been circled.  Any other ideas or comments:  Local Councillors involvement/ideas.</p>

	<p>Paper return:          No one wants it moved.          It's already a dedicated space.          'Consultation' - what a joke. WE ARE MOVING.          I don't want to take out books and have the police watching me.          All this (the facilities listed) is available already.          How much was spent putting in the disabled ramp?          No one has asked for this. There is nothing wrong with the library as it is - it is already purpose built building, plenty of light and quiet - I DO NOT want to go into ***** RADCO for books.          This is a farce, this so called consultation.</p>	<p>Paper response:           Hot drinks/cold drinks available to be able to read/relax</p>
	<p>Paper return:          I do not want to see the library moved into the Co-op. It is purpose built. The space is smaller in the Co-op. The library is more than a place to change books. It needs to expand and offer a range of services especially for young people. It also needs to support a growing population with the proposed new house building. If it closes where will the Children's Services go. It is a public asset and should not be sold. BANES should look to draw funding from elsewhere to protect the service.</p>	<p>Paper return:          Indicated 'maybe' for volunteering</p>

	<p>Paper return: Do not move it. This library already has this (the facilities listed), light and airy. I shall not go to Radco for my library books etc. Pay librarians (next to box asking for volunteers)</p>	
	<p>Paper return: At no stage has BANES asked the public if we want the library to move to Radco. I for one want it to stay where it is. To move it to Radco makes not one jot of common sense.</p>	
	<p>Paper return: Leave the library where it is</p>	
	<p>Paper return: I fail to see how moving the library from its present suitable site to the middle of a supermarket can be beneficial. There must be less space (and I suspect less facilities) more noise and if unstaffed then security must be a concern. All told not a good idea!!</p>	
	<p>Paper return: Moving the library will be a bad idea it will only put more money into the Co-op pocket</p>	

	<p>Paper return: I strongly believe the library should stay where it is in it's current building in the heart of Radstock and in a dedicated library space. I do not think a supermarket is the appropriate setting for a library. Children at St Michael's school can currently safely access the library from school. The library should stay where it is. The people of Radstock should be consulted about where they think the library should be, not what services it should provide in Radco.</p>	
	<p>Paper return: I am afraid I would not use the library if moved into the Co-operative. On a recent visit to Frome I was so impressed with the set-up there that I would happily drive the few miles to use the facility.</p>	
	<p>Paper return: The library in Radstock is a good local one. I cannot believe that its removal to Radco can be beneficial to its users. We have a lovely peaceful space to read, study, etc. It's inconceivable that such a tranquil setting can be provided at the co-op.</p>	
	<p>Paper return: I do not want the library to be situate in the middle of a busy, noisy supermarket</p>	
	<p>Paper return: I like the library where it is thanks</p>	

	<p>Paper return: Library to be at the heart of a regenerated town - not in Radco. Why is this going ahead when the people of Radstock have not been consulted? None of us want this. When the town is developed we will want small shops with the library amongst them - not stuck in the back of Radco. Reconsider!</p>	
	<p>Paper response: The present library is purpose-built, calm, friendly staff, accessible and suitable for quiet research, my principle need. It is also light and airy. The atmosphere in RADCO is noisy, distracting and not a place to sit and read. Also, we need professional staff. To sacrifice all this to save £7,500 is outrageous. Better to move the library into the Victoria Hall or the Natwest Bank building. Alternatively the community could buy it, and lease it back.</p> <p>Added at bottom of questionnaire: Are you also taking note of the Children's Centre needs for the space?</p>	

	<p>Paper return:  Why does everything in Radstock have to end up in Radco. We lost our Post Office and now it seems we will loose our library (what next the Doctors!). It will be noisy and I'm sure children will be left there while parents shop - great until they get bored and start running around the noise level will be awful. We already have an excellent library that is serving Radstock well. I like most people that use the library will NOT want to see it moved, just so the council can save money!</p>	
	<p>Paper return:  I would like the library to say where it is. It's quite and central. Ideal parking behind and easy access for disable people and wheel chair users</p>	
	<p>Paper repsonse:  There is nothing wrong with the library as it is. There is talk of a proposal to relocate the library within RadCo. This seems entirely unneccessary and would result in a poorer library service. Cannot see any real benefit and assume the library staff - trained professionals who understand how libraries work - are very much against the idea.</p>	
	<p>Paper return:  Not very happy about the library moving to Radco.</p>	
	<p>Paper response:  Library does not belong in Radco too noisy/too many people.</p>	



	<p>Paper return: I love the current library in its current building. Open it on Wednesdays and it would be perfect. I DO NOT think moving it to Radco is beneficial to users - possibly to Radco. I relish a space to take children with NOTHING TO BUY.</p>	
	<p>Paper return: Its sad to lose the exclusive use of a building that is accommodating and peaceful.</p>	
	<p>I CONSIDER THE LIBRARY IN ITS CURRENT LOCATION AND EXISTING FACILITIES IS PERFECTLY ADEQUATE. I CONSIDER A MOVE TO RADCO TO BE MOTIVATED BY CASH CONSIDERATIONS RATHER THAN CUSTOMER BENEFIT. SUCH A MOVE WOULD BE DETRIMENTAL DUE TO NOISE, ACCESS, GENERAL ENVIRONMENT AND POSSIBLY LESS ROOM - UNLESS THE ACTUAL LOCATION IN THE STORE IS SET OUT ON A PLAN A CONSIDERED OPINION IS IMPOSSIBLE, BUT WHEREVER IT IS I CONSIDER IT IS LIKELY TO BE LESS SUITABLE THAN CURRENT STAND ALONE POSITION.</p>	
	<p>Paper return: I completely DISAGREE with the proposed relocation, it is ridiculous! A library is a quiet, peaceful location - NOT a supermarket. So please do not relocate. If you do I will cease to use its services.</p>	

	<p>Paper return: The Radstock library should remain where it is</p>	
	<p>Paper return: All library services you intend transferring to Radco are catered for very well in the existing purpose built library. Any other option is lunacy and a waste of tax payers money especially in the current financial depression.</p>	
	<p>"Space to study" = probably not going to be quiet enough in supermarket environment though "Activities for children" = not a very good environment in a supermarket for these activities. Safeguarding issues.</p> <p><b>ANY OTHER IDEAS OR COMMENTS:</b> I don't think it is a good environment in a supermarket to undertake children's activities because of safeguarding issues. I don't think it is a good idea to mix a shopping environment with a library as it will be too noisy and too many distractions going on. The library should be a quiet place to be able to read and study. I think it will cost the Council more money in the future because of rising rent costs. Why pay rent to Radco when you don't have to. Volunteers aren't always experienced and reliable enough. I think library staff should be valued and available during business core hours (9am to 5pm).</p>	

	<p>PAPER RESPONSE: Why move it? It's fine where it is. Don't want to do shopping and get books in the same place. Really good resource where it is.</p> <p>BELOW IN "WOULD YOU BE INTERESTED IN VOLUNTEERING" STATES: Only if it stayed where it is!</p>	
	<p>Paper return: All services are essential to the community, although we have a purpose built facility - close to the 'New hub' of Victoria Hall; an elderly venue resurrected by and for the local community. I for one would not visit the co-op to shop. The car park is not very accessible (sloping) and it is not really a safe place for children. I, for one, would have reservations about allowing my children to visit, as "you don't know who's about". Also temptation of sweets comics etc. It's free to visit the library, there are too many shopping opportunities at Radco. Radstcok library is an ideal safe environment for small children and the vulnerable. There is only one door in full view. It's close to the bus stop - heavy books. A free phone to Council Connect - what a great idea! Get them in all libraries. I think items will go walkable - don't you hate it when you find a pizza in with the beer? Thank you for asking, but basically a bad idea!</p>	

	<p>Paper response:</p> <p>Totally unnessary move! Current buiding would be centre of new road layout so ideal. Radco noisy, not conductive to either study or events. Why is a Council building going into commercial premises?? RECONSIDER!!</p>	
	<p>PAPER RESPONSE:</p> <p>Nothing ticked above but written below it reads:</p> <p>*We already have most of the above - how do you know volunteers would be available to help - we have all the activities we need in our current library, thank you! What does the council stand to gain from the move - I am sure most of the councillors do not use our current lovely library!!!</p> <p>Any other ideas or comments:</p> <p>My husband (who is disabled) and I love coming to our present library - the staff are so helpful and the choice of books is exceptional. It is light and cool, and presumably the only reason the Co-Op have offered this facility is to gain more customers as likely do not seem to be doing so well.</p>	

	<p>Paper return:  <b>STRONGLY OBJECT TO LIBRARY MOVE,  PARTICULARLY A SUPERMARKET.</b>  I am against any reduction of library staff, as they do a superb job, and if a move occurs will stop using the library.  A supermarket is a completely wrong location for a library. The ambience will be changed because of extraneous noise from customers and the continual playing of wall-paper music. The area proposed for the library in Radco is too small and has no natural light, so many of ???/activities will be unable to meet there. Also from speaking to Radco staff, the lighting in Radco gives them migraines and ???.  I am sure you wouldn't want sickness imposed on your library staff.  I will only volunteer if the library remains in the original building or a more suitable non-commercial building.</p>	
	<p>Paper response:    (nothing ticked above)    Any other ideas or comments:  I don't want our library to move.</p>	

	<p>Paper response:</p> <p>(nothing ticked) but states on that page: I am vehemently opposed to change. The present library is fine with good staff.</p> <p>Any other ideas or comments:</p> <p>Since Radstock library is a public service it should remain in the present building and not be ? of a solely commercial enterprise. The loss of library staff would be quite wrong.</p>	
	<p>Paper return:</p> <p>An abomination. Library will be another victim of the 'Radco Retail Experience' Don't do it!</p>	
	<p>Paper return:</p> <p>What are you trying to do incorporate a library; a police station, a youth club; a citizen advice bureau; the council offices, and a children's nursery and play area all in to one. what about a place for religious activities for all denominations? What if co-op goes bust? The co-op bank looks as though it might. If you built an American style mall on the co-op car park you might have enough room</p>	

	<p>Paper response:</p> <p>The idea of moving the library to Radco completely ridiculous. There will not be enough room for all the current activities and the lovely atmosphere of the present library will not be replicated! Pretty obvious that BANES are doing this so that the inevitable drop in useage will enable them to close the library. The Radstock library together with it's very knowledgeable and friendly staff a great resource that will be missed by may.</p>	
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**Petition signed by 80 people read: -**

**We, the under-signed residents of Bath and North East Somerset, petition the Early Years and Children's Scrutiny Panel to investigate the proposed sale of the Radstock Library building and re-location of the library because**

- This is a child-friendly popular facility with holiday programmes to encourage reading
  - Many children in Radstock do not have home computers to help with their learning
  - Children's services and health programmes currently organised there will cease for lack of appropriate accommodation
  - The council should not be selling off a valuable community asset.
- We deplore the total lack of public consultation

**Petition comments and responses:-**

- ***This is a child-friendly popular facility with holiday programmes to encourage reading***

The move will not change this, the new facility will still contain a children's area with children's activities including the popular summer reading challenge

- ***Many children in Radstock do not have home computers to help with their learning***

The new facility will still have computers for children to use.

The two final points are no longer relevant as there is no immediate plan to sell off the premises and the decision should allow the Radstock Hub to provide the most appropriate services in accordance with the latest strategy and recent consultation exercise about these services.